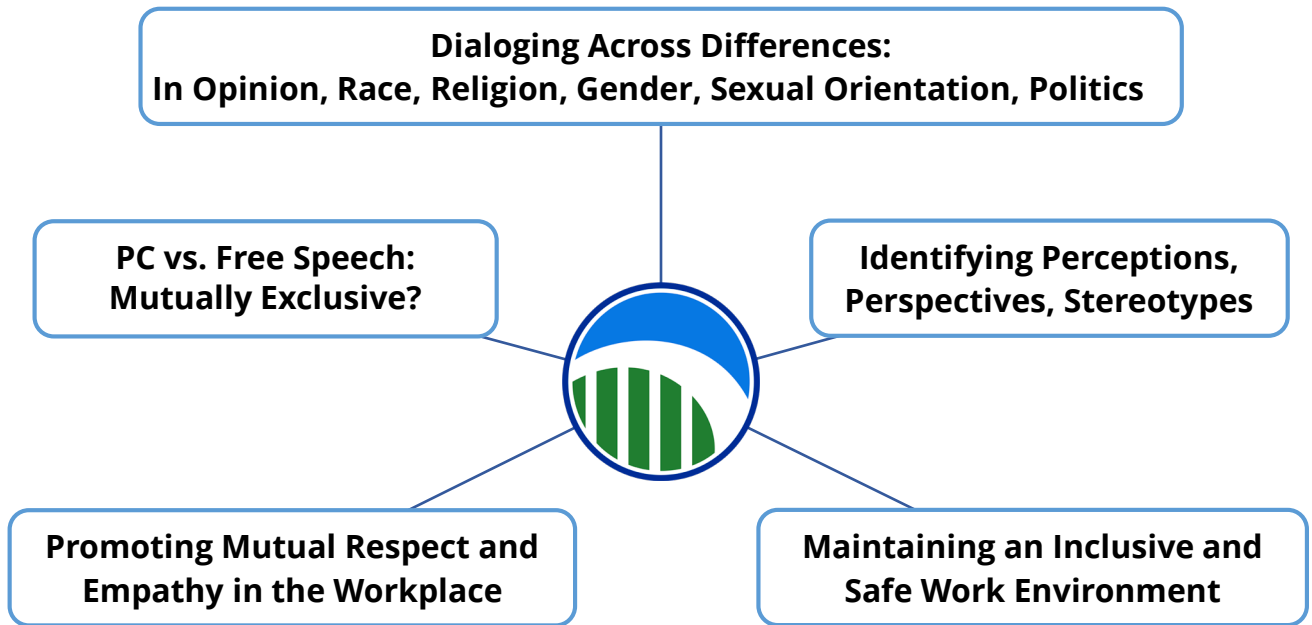




Civility in the Workplace

Dealing with Disagreement and Conflict



Objectives: Upon completion of this program, participants will be able to;

- Contribute to an organizational culture of respect, hope, and personal accountability regarding Diversity and Inclusion (inclusiveness)
- Promote cultural proficiency (competence) in all aspects of the organization's functions and programming
- Create opportunities to engage employees in "cultural" conversations, self-exploration, and intentional practice. Encourage an environment in which staff is comfortable engaging in discussions about "isms" and feel equipped to problem-solve in situations involving these issues
- Participate in the development of culturally-proficient evaluation and outcomes measures

All Workshops include: participation, visuals, small-group, hand-outs, discussion, Q&A.